

ORANGE-ALAMANCE WATER SYSTEM, INC. CHANGING DRINKING WATER DISINFECTION PROCSS BY USING CHLORINE INSTEAD OF CHLORAMINES IN MARCH 2020

In June 2003, Orange-Alamance Water System, Inc. began using chloramines which is a compound of chlorine and ammonia to disinfect public drinking water. Before this change, Orange-Alamance Water used chlorine for disinfection.

Orange-Alamance will begin using chlorine on March 9, 2020 and will transition back to chloramines on May 11, 2020. The purpose of this change, which will occur annually, is to help ensure a high level of disinfection in the water systems' distribution system. Notification will be given prior to switching back to chloramines.

Some customers may experience a chlorine taste and/or smell in the water; however, Orange-Alamance drinking water will be safe to drink. Customers may notice Orange-Alamance personnel flushing hydrants during this time period. The purpose of flushing is to ensure that water with chlorine goes through the entire water systems' distribution system.

Customers who use Orange-Alamance water for special purposes or processes involving carefully controlled water characteristics are encouraged to get advice from an appropriate technician source, such as a filter vendor or service company, about whether to make any adjustments.

Questions or comments about the use of chlorine may be directed to our water treatment plant at (919) 732-7812.